



## Cloud-based phone systems

A complete communications solution that works for your business

VoIPOffice™ is a cloud-based telephone system that provides businesses with the advanced features of a PBX, without the associated costs and maintenance.

VoIPOffice utilises your internet connection to make high-quality, low-cost calls and is packed with features, coming pre-configured and ready to use.

VoIPOffice is an IP PBX that facilitates remote working and is packed full of advanced features including call and user management, conference calling and call recording. It has the potential to save your business money, improve customer satisfaction and increase workplace productivity.



## Modern phone solutions that suit the way you want to work

### Maximise productivity

The remote working features in VoIPOffice allow you to work from anywhere with an internet connection, giving you the freedom to work on any device, wherever you are.

### Free internet calls

With VoIPOffice™ Communicator businesses can make free calls to their employees, wherever they are.

### Always get to work

There are many reasons why your employees might not be able to get into work. But, with VoIPOffice you can still make or receive calls from your handset, tablet or laptop, whether you're stuck in traffic or at home.



## Why choose VoIPOffice for your business phone system?

Here are some ways your business will benefit from moving to VoIPOffice.



### Compete

Have the functionality of an enterprise level phone system at a fraction of the cost.



### Work on the move

Employees want to work from home or on the train? No problem. With VoIPOffice, all you need is a phone and an internet connection\*.



### Happier customers

Increase satisfaction with our intelligent routing system that helps your customers get where they need to be.



### Super reliable

Robust and resilient, VoIPOffice uses state-of-the-art infrastructure to keep your data secure, and a multilevel back-up system for when all else fails.



### Save big

Cost-effective solutions, with no setup fees, no hardware\* and low-cost calls.



### Room to grow

VoIPOffice lets you add features and users as your business grows.

\*Requires softphone app, choose to use a desktop softphone instead of a physical desktop phone.



## CRM & browser integrations

VoIP Office seamlessly integrates with a range of CRM systems and browsers giving you access to the features of your phone system in the programs you use every day.

By amalgamating key business programs, you spend less time switching between applications, and have more time to spend doing what your business does best.



Firefox





**VOIPOFFICE™**  
Communicator

## Unify your workforce

Bring your employees together and increase productivity by using VoIPOffice Communicator for VoIPOffice.

VoIPOffice Communicator is a multi-platform desktop softphone application that lets you use your computer or laptop to:

- ✓ Make voice and video calls using click-to-dial
- ✓ Make and set up conference calls
- ✓ Manage voicemails
- ✓ Share contacts
- ✓ Instant message
- ✓ Share files
- ✓ See when colleagues are available on what device

Communicator comes with premium and enterprise editions of VoIPOffice. If you would like to add it as a feature in other editions then speak to our support team.



# Choosing hardware to suit your needs

Telappliant has a range of IP phones

## Desktop phones

If you require desktop phones, we have a range of IP phones to suit all your business needs.

We offer quality business phones from top providers, and all of our IP phones are VoIP optimised, meaning you get the best call quality possible.

Below are some of the brands we supply:





# VOIPOFFICE™

## Which solution is right for you?

Plans built for your business - Start with 30 days free.

	VoIPOffice™ starter	VoIPOffice™ plus	VoIPOffice™ premium	VoIPOffice™ enterprise
Advanced features	●	●	●	●
Inclusive minutes		●	●	●
Virtual receptionist	●	●	●	●
Music on hold	●	●	●	●
Ring groups		●	●	●
Audio conferencing		●	●	●
Call queuing		●	●	●
Call recording			●	●
Call monitoring			Single user only	●
Unified communications			●	●
CRM integration			●	●
24/7 support			●	●
SmartStats			●	●

VoIPOffice™ IP PBX facilitates remote working and is packed full of advanced features including call and user management, conference calling and call recording. It has the potential to save your business money, improve customer satisfaction and increase workplace productivity.

It's the complete phone system that simply grows with your business.

## VoIPOffice full feature list

	STARTER	PLUS	PREMIUM	ENTERPRISE
Multi-site working	●	●	●	●
Free intra-site calls		●	●	●
Service resilience/disaster recovery	●	●	●	●
Flexible call presentation number	●	●	●	●
Caller friendly inbound announcements	●	●	●	●
Flexible answering & call distribution	●	●	●	●
Inbound call escalation	●	●	●	●
Home working	●	●	●	●
Hot desking		●	●	●
Busy & queued calls	●	●	●	●
On-screen directory	●	●	●	●
Outbound dialling restrictions	●	●	●	●
User control panel	●	●	●	●
Unified communications			●	●
Inbound extension dialling by name/number			●	●
Call monitoring & coaching			●	●
Call recording			●	●
Screen pops			●	●
CRM integration			●	●

Need help deciding which solution best suits your business needs?  
 Please get in touch with us by calling 0345 557 6100 or visiting  
[www.telappliant.com/voip-products/](http://www.telappliant.com/voip-products/)