



Managed Services

Rely on us to manage your business services

Your business relies on a number of interconnected systems used by different departments from HR, Marketing, Sales and IT. Keeping all these systems, secure, up to date and accessible is a full-time job which requires a skilled technical team to manage. Our managed services range allows you to focus on your business while we take care of your network critical applications and infrastructure.



Our managed services range includes:

Connectivity - Private networks and network monitoring

Cloud Services – Virtual Private Servers and cloud backup

Voice – Internet telephony solutions

Security - Firewall setup and monitoring

We tailor our managed services solutions to suit each client’s needs. We create a bespoke package using our range of advanced telecommunication, connectivity and cloud solutions.

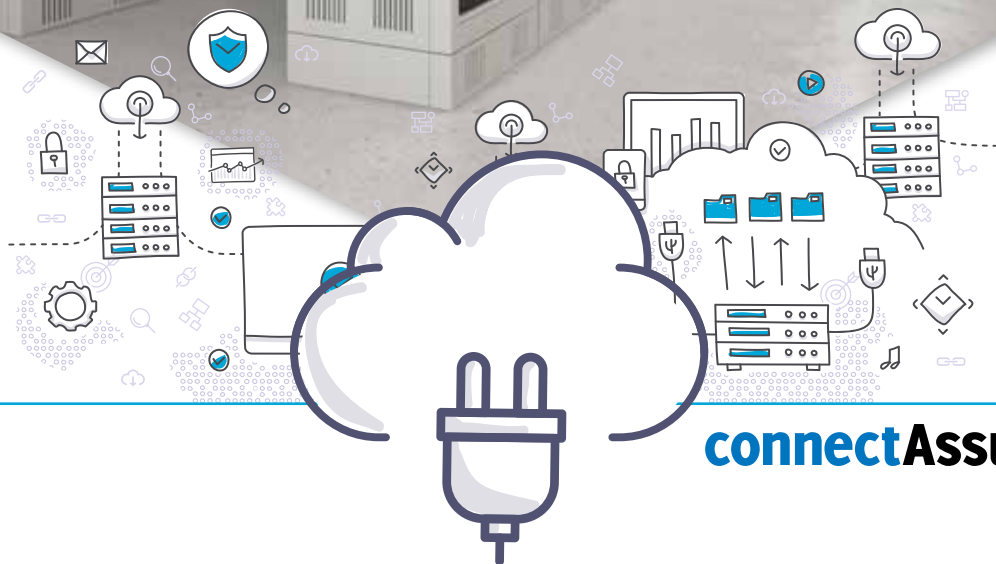
Managed services business benefits:

🌐 **Cost Effective** – Reduce your spend on in-house skilled IT staff and specialist hardware

🔒 **High Security** – Maintain a higher level of security than you could achieve within your business

🌊 **Data Sovereignty** – Maintain control over where your data and services are stored

🕒 **Save Time** – Focus your team on growing your business, not managing your infrastructure



connectAssure™


Connectivity


Keeping your business connected to the internet


Private Networks


connectAssure™ MPLS is a private, fully managed data network, which securely connects multiple sites directly to our core network. Your private network utilises a range of access technology providing a scalable solution that can adapt to your business requirements. Multi-Protocol Label Switching (MPLS) is a highly effective data-carrying technique used to manage the movement of data on the network.

Benefits:

 **Save** - Reduce costs by eliminating expensive hardware and dedicated internal resources

 **Safe** - Maintain a high level of security and privacy with a centrally managed network

 **Flexible** - Access your network using a range of technologies from Broadband to Ethernet





 **Centralised** - Consolidate voice, video and data onto one high speed network



Network Monitoring

Our network monitoring solution gives your business a dedicated internet connection exclusively for your use which is monitored and managed by us 24/7. We provide a totally secure and private connection so you can be confident when dealing with sensitive information. With strong SLAs and consistent performance. You can depend on our reliable connection for your business.

Benefits:

-  **Private and Secure** – Your own direct, dedicated and private internet connection with uncontended bandwidth
-  **Future Proof** – Increase the size of your network and bandwidth as your requirements change
-  **Total Control** – Fixed, up front costs make it easy to manage your connectivity spend
-  **Fast** – Your dedicated, stable connection provides high capacity and fast speeds



VOIPOFFICE™





Voice

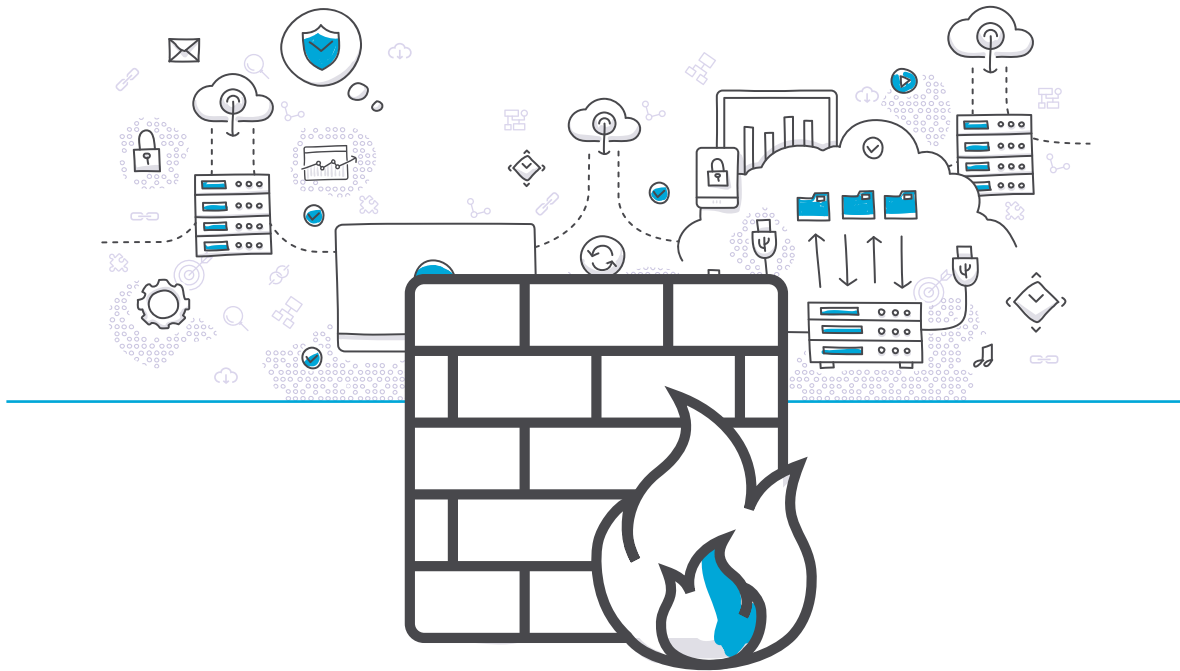
Business phone solutions powered by the internet

Hosted Telephony

Telappliant® VoIPOffice™ is a hosted phone solution which uses the internet to make calls rather than a traditional phone line. This offers huge cost savings as well as a range of advanced features which are not available through a traditional phone system. As VoIPOffice™ is hosted in the cloud, there are no system hardware or maintenance costs and the solution is flexible and scalable, so it will grow with your business. Our range of customisable options gives you the freedom to independently tailor the solution to your day-to-day requirements.

Benefits:

-  **Work Anywhere** – Access VoIPOffice™ remotely, from a range of devices regardless of location
-  **Save Money** – Eliminate line rental charges, and reduce setup costs and expensive calls
-  **Resilient** – Rely on our robust solution to keep your communication secure with our state-of-the-art infrastructure and cloud hosting
-  **Customer Satisfaction** – Increase customer satisfaction by managing calls more intelligently



Security

Trust us to keep your business safe and secure

Managed Firewall

Managing your own firewall is resource intensive and requires a high level of expertise to prevent unauthorised access and data theft. Adequate protection requires continuous monitoring of network traffic to identify and respond to threats before any damage is caused.

Our fully managed firewalls come with a guaranteed level of security as the first line of defence against attack. We use the latest technology to deliver advanced firewall security for networking, threat prevention and traffic management. Rules are automatically updated and applied to protect against Advanced Persistent Threats (APTs), and automated and targeted attacks. We regularly invest in hardware upgrades to ensure you have the latest in firewall technology, keeping your business safe at all times.

Benefits:



Resilient and Reliable – Choose between a single device or a pair of devices for higher availability and protection



Fully Scalable – As your network grows so will our protection. We regularly tailor your firewall solution to meet your changing requirements



Improved Productivity – Reduce downtime and prevent unstable or vulnerable applications from running on your network



Constant Monitoring – Our fully managed firewalls are centrally monitored 24/7. We provide you with regular incident reports to keep you updated







Cloud Services

Keep your business growing
with our flexible virtual services

Virtual Private Server

Our Virtual Private Servers (VPS) use UK based data centres, providing optimum performance, security and availability. Ideal for hosting database driven websites, e-commerce sites and custom applications. Each VPS solution is customised to meet your businesses requirements. We provide a fully managed migration service to help transfer all your data onto our secure cloud hosting. Choose from public, private or hybrid cloud options.

Benefits:





-  **Flexibility** – Bespoke solution, built and designed to your specific requirements
-  **Reliability** – Strict Service Level Agreements (SLAs) in place
-  **Accredited** – Secure ISO 27001 and PCI DSS accredited data centres
-  **Resilient** – High availability network providing a stable environment for your business



Cloud Backup

A business's data is vital and while precautions are taken to protect it on site there has to be a solution for recovering lost data. Our cloud backup provides a resilient, business grade solution for protecting your files and, emails from loss, theft or corruption. All data we hold is encrypted using military standards and replicated across certified UK data centres. You can back up your data to a range of locations including the Telappliant cloud network, FTP servers, Amazon S3, Google Cloud Storage, Microsoft Azure and more. Automatic backups can be scheduled to make sure the very latest data is backed up and secure.

Benefits:

-  **Secure** – 256-bit encryption is applied to all data
-  **Resilient** - Backups are replicated to two geographically diverse data centres
-  **UK Data Centres** - UK ISO 27001 certified data centres
-  **Flexible** – User-friendly destination management - backup to your chosen location

For more information on our range of services and to arrange a consultation call us on 0345 557 6100 or email info@telappliant.com